



Trustees' annual report 2019/

2020



wheelstoheal
recycling chairs : rebuilding lives
Charity Reg. No. SC048507

A new vision for recycling mobility aids

Objectives and activities

Our organisation Wheels to Heal has continued to build on the success since our last Annual Report. We have now recycled over 5,500 wheelchairs and 2,500 mobility aids such as Zimmer Frames, crutches, walking sticks and often high end equipment such as medical beds, specialised wheelchairs, and even therapeutic baths, all for reuse by those in need in countries affected by conflict, economic or political constraints on their access to the most basic of human right, mobility. We continue to be overwhelmed with generosity from the Care Homes, Organisations and the Public who donate their precious time and effort. We are committed to remaining a 100% donation and volunteer led project (125% where Gift Aid is included).

Research has found that in developing countries only 10% of disabled people possess a wheelchair. This means that millions of disabled people in third-world countries face unnecessary barriers to fulfilling their life potential.

Many simply can't afford a new wheelchair which can cost anywhere between £300-£500. Our charity has continued to build and expand upon the foundation we have established over the past few years.

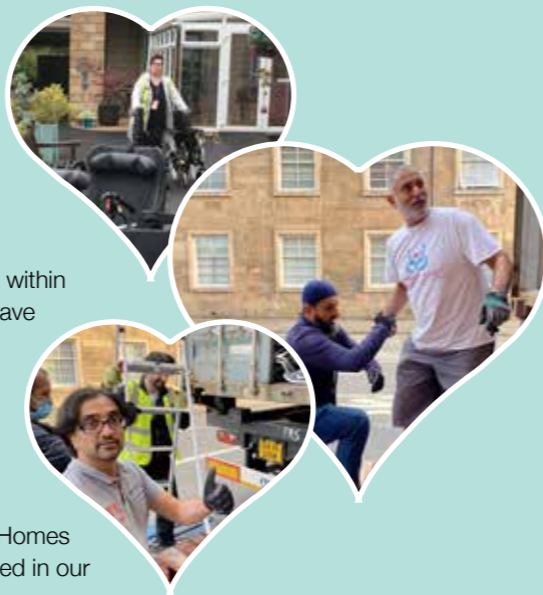
We have improved the physical, emotional, and often the economic well-being of thousands of people who face barriers to mobility due to impoverished situations, social stigma, access, and conflict.

Patsy Wood – General Secretary
Khalid Raza - Chairperson
Mohammed Haroon - Treasurer

We have achieved this by:

- Building upon our previous success within Scotland's Care Home Sector, we have extended this Free Quarterly Uplift Service and through extensive networking and building of relationships undertook our first of many uplifts in the North of England, with an extensive uplift planned for July 2020. The percentage of Care Homes throughout this area who have enrolled in our service takes is approximately 60%.
- Additionally, we have established more regional uplift services for the Public with local groups of volunteers and Regional Co-ordinators for the North of England and London who have been successful in spreading the very important message to donate their equipment and not waste it. This has been beneficial to local communities, the local environment as well as those overseas who are the end recipients.
- A strategic redesign of the charity website, incorporating reputable donation platforms (Just Giving, PayPal and Facebook) which has resulted in more online donations. Additionally, content has been updated to be more suitable for access by researchers, enquiries and partners and the site now is linked to our own YouTube Video Channel.
- Covid 19 has had a devastating impact on Charities funding. Our organisation was faced with a realisation that access to the wonderful celebration and generosity that occurs during Ramadan would be significantly constrained. Our Chairperson looked at other avenues to help raise awareness and importantly funding during that time. Through his efforts and those of very able volunteers, like-minded individuals, partner charities and the public, not only did we not lose income, we more than doubled our donations during that time.
- The use of advertising throughout the year utilising FaceBook and Google Targeted advertising services raised not only our profile but also donations of mobility equipment and importantly additional donations.
- Helping to dispel myths about the disabled and reducing the stigma these individuals face in many of the recipient countries.
- Reducing the amount of waste and landfill in the UK through recycling and reusing the mobility aids overseas and benefiting people who have no access to this type of life changing equipment.
- Enabling those who cannot afford or have no access to mobility aids in many countries which are either developing their economy or facing conflict or civil unrest remains a central tenet of our approach.
- Securing our first Mosque (Blackhall in Edinburgh) as a Mobility Aid Recycling Point Network.

Our ethos will continue to embrace the importance humanitarian and environmental well-being with our goal to recycle mobility aids which can be reused by people in areas without access to the same support system that exists in the UK for the disabled.



Structure, governance and management

Type of governing document

Our organisation remains a Single Tier Scottish Charitable Incorporated Organisation. As part of our initiation process we developed and agreed an Operational Plan to outline our core objectives and aims and we have and will continued to maintain adherence to that structure. Where appropriate we will adapt our governing documents adhering to the guidance outlined within our Constitutional Guidelines.

Trustee recruitment and appointment

Our trustees will continue to be a core, dedicated trio of Office Bearers, who are passionate about:

- advocating and practicing equality for all
- improving access to mobility as part of basic human rights
- targeting and helping those who are disabled overseas where they are particularly impacted by conflict of one nature or another or where the local environments impact access to these aids.

We are encouraging our core volunteers join our Board and intend to maintain a diversity of both Trustees and support network. We are likely to change the individuals who currently hold the roles of General Secretary and Treasurer to develop the organisation over the next 6 months with the current Office Bearers remaining as volunteers as they continue to believe in and support the objectives they helped to develop.

Achievements and performance

During 2019 and 2020 our team of volunteers and supporters across the spectrum have enabled us to not only achieve our initial target but surpass our own expectations. The target was 4 containers and we have managed to deliver 6 containers in total this period. Our aim in the next period is to consolidate that number further and are actively looking to deliver containers to Lebanon, Greece and Malawi before the end of 2020.

- Delivering Hope and Mobility to Those Overseas
-
- Somalia – we worked with our partner One Life Global Welfare to load a container in Glasgow which left in July 2019
-
- Pakistan – two containers were loaded and left Glasgow in July 2019
-
- Syria – we worked with our partner One Nation to load a container in October 2019
-
- Pakistan – two containers were loaded and left Glasgow in May 2020
-
- Assisted other charities with the supply of Mobility Aids – Anaya Aid and Syria Relief





Somalia
July 2019

Pakistan
July 2019



Pakistan
July 2019

Syria
November 2019



Pakistan
May 2020

Pakistan
May 2020

Goodwill: the secret to our success.

Financial review

Statement of the charity's policy on reserves

Our objective remains firmly to raise funds which are used to collect, store, recycle and send unused and unwanted mobility aids from the UK and deliver these to people in desperate need overseas.

Our income is transformed into the sourcing, procurement, and delivery of recycled mobility aids to those in need overseas. The actual second-hand value of the goods that we source outweighs the amount we pay to do this and is invaluable in terms of their humanitarian impact and the positive reduction in the carbon footprint.

Until we expand further, we have no requirements for financial reserves as we use all donations to uplift mobility aids, load containers and deliver these to as many locations abroad as we can fund. It is likely that during the next period we will require storage and logistical vehicles to support our growing network, where we cannot obtain this through our generous support network.

We continue to benefit from a large storage location in Glasgow which where we only require to cover utility bills and have long term storage in our new Regional area in Bradford. Our new Regional co-ordinators in London have obtained short term storage through The Big Yellow storage franchise locally and we will work through the next period to define our requirements and optimise the use of our funding to support the growing network of mobility aid donations through our Care Home service and public support.

Our plan was to secure funding if possible for a project worker to support our expansion plans, and to date we are still working on this which is exacerbated with the demands on the available funding emanating from Covid 19 amongst other pressures. The growth even without that worker in place has been very successful and may require us to look to maintain

reserves in the coming years for items such as depreciation and maintenance should we secure assets.

Until that time, we continue to use all donations, including Gift Aid to support the acquisition and delivery of aids to the end recipient.

A record 6 containers delivered

Year on year donations doubled

3,000 mobility and disability aids gifted

Free Uplift Service expanded south, Volunteers doubled

£100,000 of recycled goods with R.R.P. of £500,000

40 tons of mobility and disability aids recycled

is a change to our finance model as we endeavour to recycle goods that the public want to have reused and recycled and not to end up in landfill.

We benefited from a few core volunteers who were able to contact care homes and establish the Free Quarterly Uplift Service across Scotland. It has become increasingly difficult to maintain that pace and access to suitably qualified volunteers is incredibly difficult. As a result, we are now looking at the cost and efficacy of outsourcing these and other activities we cannot accomplish on time and to spec through requests from volunteering. The lack of success in our Funding applications remains an obstacle to achieving both of our environmental and humanitarian objectives and we are looking at how to maximise that opportunity.

We continue to value the need to promote our services and build relationships as a way to achieve growth, although the sustainability of that will require funds, project and volunteer support to continue into the future.

The challenges we face are no longer how much we rescue from landfill but how many items we do not. We continually review how we can achieve this in the most cost and time effective manner.

Details of any deficit

None at this time

Donated facilities and services

As above we have the use of an area within a building, free of charge other than utility bill sharing, for a location within Tradeston in Glasgow and there are no requests at this time for contribution to the donated space in Bradford.

Changes and Challenges

We expanded our Free Quarterly Uplift Service into England as this has become our primary source of bulk mobility aids and wheelchairs. As such it very much reliant on raising awareness through marketing, followed by communication, collection, storage delivery and feedback, respectively.

The impact on our finance is that more of our costs are directly attributed to the hire of vans, expenses incurred to cover all of Scotland and currently as far South as the Midlands. Additionally the use of social media and advertising has enabled us to reach the public on large scale. This also

Teamwork makes the dream work

Receipts and Payments Account Year ended 30 June 2020

		Unrestricted Funds		2019
Receipts	Notes			
Donations received		£59515	59515	39146
Total Receipts		59515	59515	39146
Payments				
Cost of fund raising		3237	3237	234
Cost of charitable activities	4	5859	5859	830
Equipment donated (including Delivery and other costs)	5	32176	32176	19043
Total Payments		41272	41272	20107
Surplus for the Year		£18243	18243	19039

Statement of Balances As at 30 June, 2020

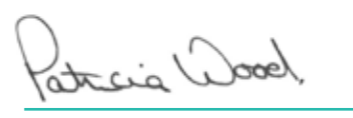
	Unrestricted	Total	Total
Funds Reconciliation	Funds	2020	2019
Cash at bank 30/06/2019	£19039	19039	-
Surplus for year	18243	18243	19039
Cash at bank 30/06/2020	37282	37282	19039
Bank Balances			
Bank Current Account	£37282	37282	19309

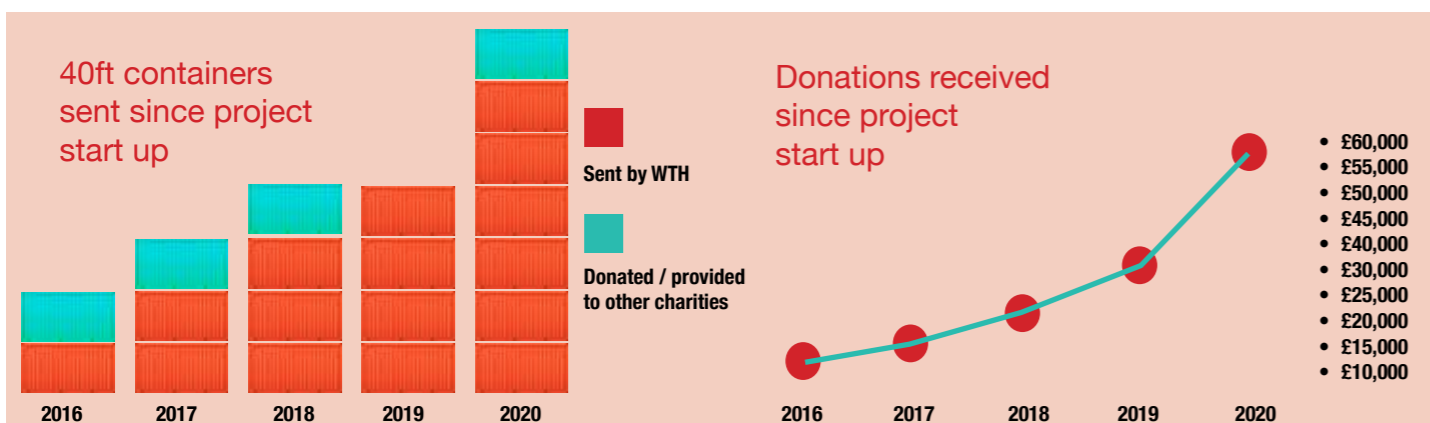
All funds are unrestricted

The notes on pages 8 form an integral part of these accounts which were approved by the Trustees on

and signed on their behalf by:


Khalid Raza (Chair)


Patricia Wood (General Secretary)



Notes to the Accounts Year ended 30 June 2020

1 Basis of Accounting

These accounts have been prepared on the Receipts and Payments basis in accordance with the Charities and Trustee Investment (Scotland) Act 2005 and the Charities Accounts (Scotland) Regulations 2006 (as Amended)

2 Nature and Purpose of Funds

Unrestricted funds are those that may be used at the discretion of the Trustees in furtherance of the objects of the Charity. The Trustees maintain a single unrestricted fund for the day to day running of the Charity

3 Related Party Transactions

Travelling expenses to London totalling £235.50 were paid to one Trustee during the year to enable the establishment of a regional volunteer program

4 Cost of Fund Raising

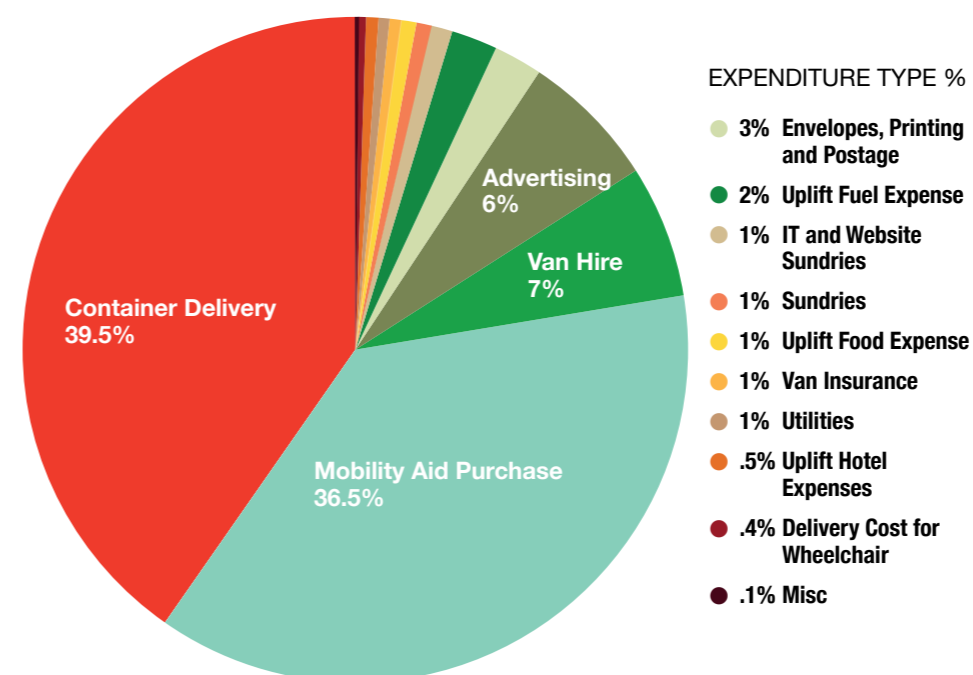
	Unrestricted Funds	Total 2020	Total 2019
Advertising	£2767	2767	234
IT and web site	470	470	...
	3237	3237	234

5 Cost of Charitable Activities

Van hire and expenses	3936	3936	570
Stationery & printing	1092	1092	
Travelling expenses	236	236	185
Utilities	236	236	75
Sundries	328	328	
Miscellaneous	031	031	...
	5859	5859	830

6 Equipment Donated

	Unrestricted	Total	Total
Equipment Purchased	15730	15730	19043
Delivery and renovation	£16446	16446	...
	32176	32176	19403



Future plans

We will continue to assess the feasibility of expanding the Free Quarterly Care Home Uplift Service across the UK. Additionally we have more volunteers to support the responses to the ever growing demand from the public to uplift their unused mobility aids, often as a result of wanting to honour their loved ones and maintain emotional legacy through helping those less fortunate. We will continue to actively pursue funding applications to obtain project worker(s) to facilitate expanding and supporting our valuable work across the UK.

Once Covid 19 stabilises the social environments we would look to host events that will showcase our work at the grassroots level as part of the next fundraising activity and share our simple but effective organisations desire to transform lives, reduce waste and perpetuate our humanitarian ethos.

Additional information

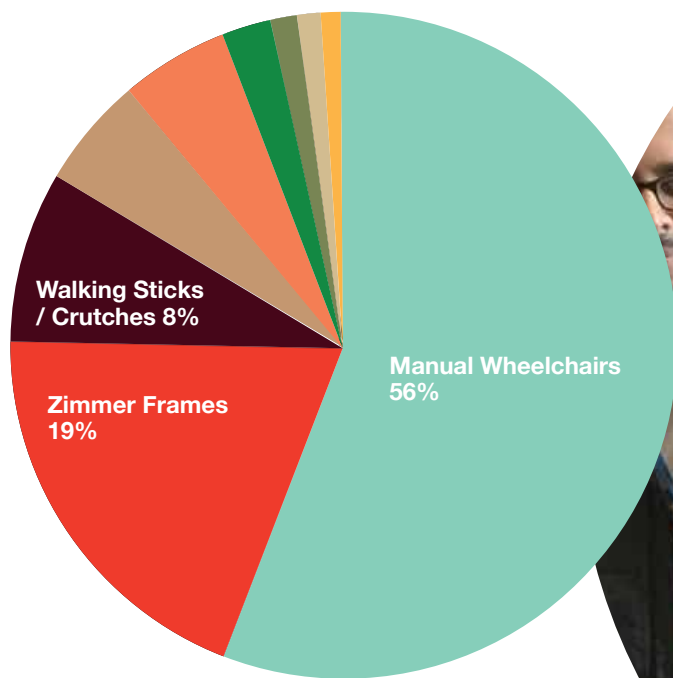
We have expanded our volunteer base which now sits at 55 across the UK.

Our social media profile has grown. Our Facebook followers have increased in numbers from 453 to 892. Our Facebook posts since November 2019 reached 76,981 people and had 22,758 ThruPlays or engagements.

The support from local businesses through provision of food at our uplift and container loading events, or obtaining discounted rates for promotional material, vehicle hire and temporary storage is both inspirational but also enables us to lower our cost and use our donations where it is needed most, supporting the transformational efforts of delivering mobility aids to those in need overseas.

We have maintained and strengthened relationships with a number of overseas partners to help deliver the mobility aids. Agencies overseas that liaise with us to support our project include: Yemen: Yemen Family Care Association, Pakistan: Milestone Society for the Special Persons, Palestine: Gaza Ministry of Health, Lebanon: ANERA (American Near East Refugee Association), Bangladesh: Sylhat Aid. Somalia: Disability Aid Foundation. Global: World Health Organisation, United Nations High Commission for Refugees. U.K.: Al-Amin Scotland, Anaya Aid, One Life Global Welfare, One Nation, Syria Relief.

The 2019 to 2020 Collection



MOBILITY AIDS %

- 6% Misc
- 5% Rollators
- 3% Electric Wheelchairs/ Scooters
- 1% Specialised Wheelchairs
- 1% Commodes
- 1% High Value Mobility Aids



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recycling chairs : rebuilding lives
Charity Reg. No. SC048507

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